

Caught You Caring

Recognize an outstanding SMH staff member.

WHAT IS THE CAUGHT YOU CARING PROGRAM?

The Caught You Caring (CYC) Program allows SMH staff to recognize their colleagues and give them a well-deserved shoutout for outstanding work. Did you see a team member go above and beyond? Show your appreciation by submitting a CYC nomination.



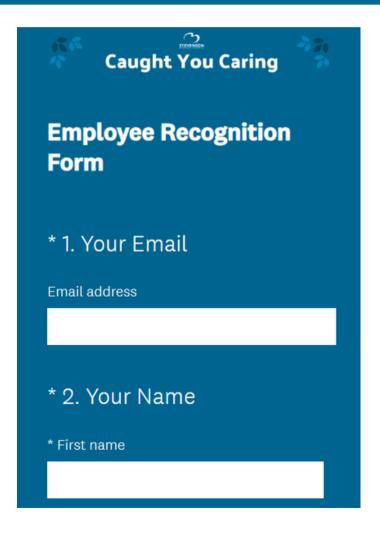


HOW DOES IT WORK?

Step 1: An SMH employee notices a colleague going above and beyond and decides to recognize them for their outstanding work.

Step 2: The employee submits a nomination using the Caught You Caring form online. The form can be accessed via the <u>Staff</u> <u>Resources page</u> on our website (under "Staff Portal"). Posters with QR codes will also be placed around the hospital for easy access.

Step 3: At the end of each month, all submissions will be reviewed, and recipients will be recognized with a certificate of appreciation and a shoutout on the CYC board in the cafeteria.



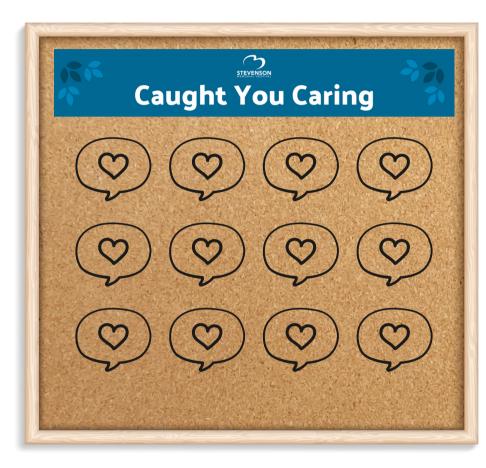
CAUGHT YOU CARING PROGRAM RULES

- The program is open for all employees, including management and leadership members.
- The CYC Form can <u>only be completed online</u>, as it makes it easier to keep track of submissions. Link for the form will be available on our website on the Staff Portal page, and QR codes will be made available in each department.
- You cannot vote for yourself, and only SMH staff members may participate.



CAUGHT YOU CARING BOARD

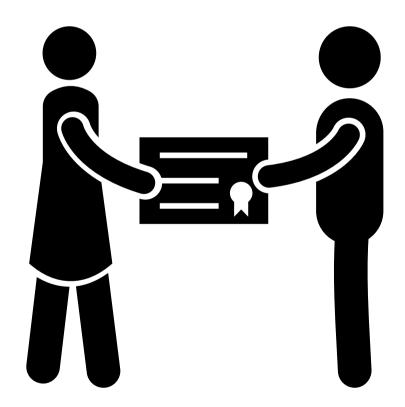
In addition to receiving a certificate, CYC recipients will be recognized on the Caught You Caring board, located outside the cafeteria on one of the bulletin boards. This board will be updated monthly with new nominations, ensuring staff members' hard work and dedication are celebrated publicly.





CYC CERTIFICATES

Staff members recognized through the Caught You Caring program will receive acknowledgment from leadership, including an ELT member, Director, and their unit manager, along with support from colleagues. Certificates will be awarded monthly in recognition of their hard work. To accommodate schedules, an informal presentation will take place in the recipient's work area or unit.



CERTIFICATE EXAMPLE





OUESTIONS? PLEASE CONTACT MICAELA TESI AT: mtesi@smhosp.on.ca

